



NO SHOW/ LATE CANCELLATION POLICY

This policy has been established to help us serve you better.

It is necessary for us to make appointments to see our patients as efficiently as possible. No-shows and late cancellations cause problems that go beyond a financial impact on our practice. When an appointment is made, it takes an available time slot away from another patient. No shows and late cancellations delay the delivery of health care to our patients.

A “no-show” is missing a scheduled appointment without notice. A “late-cancellation” is canceling an appointment without calling us to cancel within 24 hours of an office appointment or 48 hours in advance of a procedure.

We understand that situations such as medical emergencies occasionally arise. These situations will be considered on a case-by-case basis.

If you need to cancel or reschedule, please call 386-677-9044 opt #2 or for your convenience you may text 386-677-0048.

A charge of \$50.00 will be assessed for each no show or late cancellation office visit appointment if less than 24 hours' notice is given.

A charge of up to \$200.00 will be assessed for each no show or late cancellation for a procedure appointment if less than 48-hour' notice is given.

Please understand that insurance companies consider this charge to be entirely the patient's responsibility.

As a courtesy we will strive to confirm your appointment either by Text message or by Email.

Please circle which you would prefer.

Text Cell number: _____

Email _____

DOB _____

Patient's Name

Patient's Signature

Date